

Terms and Conditions:

The following conditions apply to the business dealings of our hotel:

All information, agreements and services are based solely on these conditions. Deviating conditions that we do not expressly recognize are non-binding. All information provided by our hotel is non-binding and without obligation unless explicitly marked as binding.

The guest admission contract

The contract is concluded as soon as the room has been ordered in writing and confirmed, or if a written commitment was not possible, has been provided. If a third party has ordered for a guest, he is liable as a debtor in addition to the guest. Subcontracting requires further consent from our side. The conclusion of the hospitality agreement obligates both parties to fulfillment.

Room reservation

Reserved rooms are available to our guests from 3.30 pm on the day of arrival and until 11.00 am on the day of departure. By prior arrangement with us earlier arrival and later departure is possible. Arrival in the evening is possible until 10 pm, unless a later arrival date has been agreed. If rooms are promised but not available, our hotel is obliged to seek an equivalent replacement.

Cancellation deadlines and cancellation fees

All reservations and cancellations require written confirmation from our hotel. If a guest does not use the room reserved by him without informing us in good time, he is obliged to pay cancellation fees.

The following cancellation fees apply as agreed:

until 4 days before arrival → free cancellation

- from then → 80% of the room rate, if we can not re-rent the room.

At trade fairs and group arrivals separate cancellation conditions apply.